

Video Conference Scheduler

Basic User Instruction Set

Version 1.0

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Log on to Renovo Video Scheduler

Start your web browser.

Type the URL http://stagenet.nd.gov/VideoManager/ and enter (or save to your favorites for easy access).

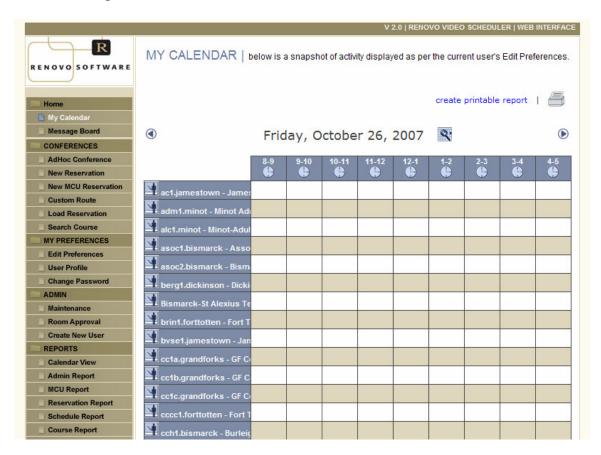


Enter your assigned Username and Password and then click login.

Next, your My Calendar page should be displayed.

My Calendar

After logging into Renovo, the My Calendar Page is displayed. This page is the Renovo Scheduler home page. It displays a calendar that contains date, time, room, and video conference information. You can configure the My Calendar page using the **Edit Preferences** option on the left-hand side menu bar.



Scheduling Point-to-Point calls

A Point-to-Point call is a video conference that involves only two endpoints. A Point-to-Point call is when one video endpoint calls another endpoint. In Renovo, these calls are scheduled using either the **AdHoc Conference** or the **New Reservation** features.

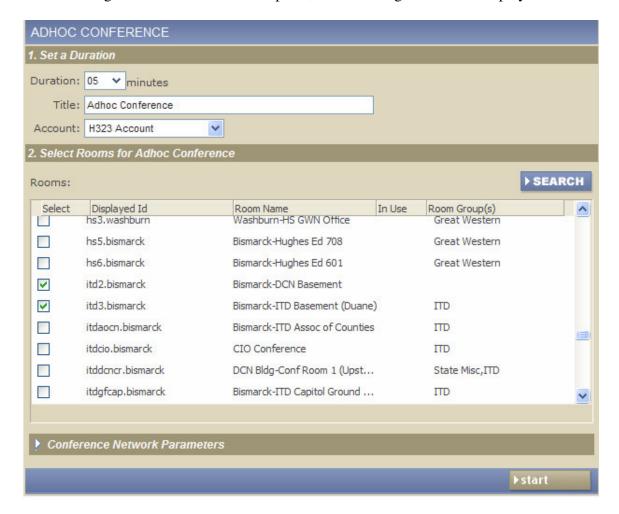
AdHoc Conference

An AdHoc Conference is an impromptu point-to-point conference that needs to start immediately.

Click on the AdHoc Conference option on the left-hand menu bar.



After clicking the AdHoc Conference option, the following screen will display.



Next, click the down arrow of **Duration** and select total minutes for conference.

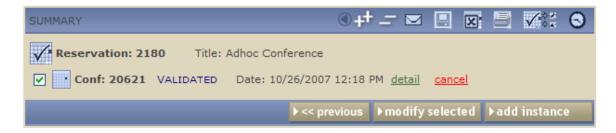
Then, enter a name for the conference at **Title**.

Account: H323 Account should be left at its default setting.

Next, put a checkmark beside the two rooms that you wish to participate in the AdHoc Conference.

Click the Start button in the lower right-hand corner of the screen.

A Reservation Summary page will then display.



The AdHoc Conference is automatically validated and starts immediately.

The process is complete.

*** Note: All point-to-point calls should be tested prior to use to ensure that administrative passwords for endpoints are configured properly within Renovo.

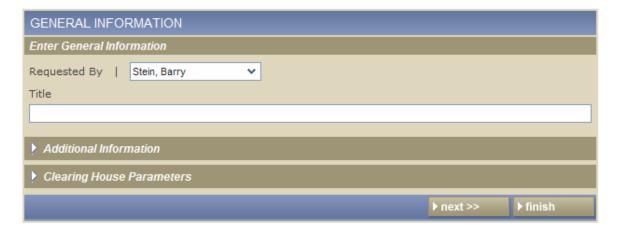
New Reservation

A New Reservation is a point-to-point video conference that may be scheduled to start in the future and does not necessarily need to start immediately. A New Reservation may also be a reoccurring point-to-point conference as opposed to the AdHoc Conference which is a one-time event.

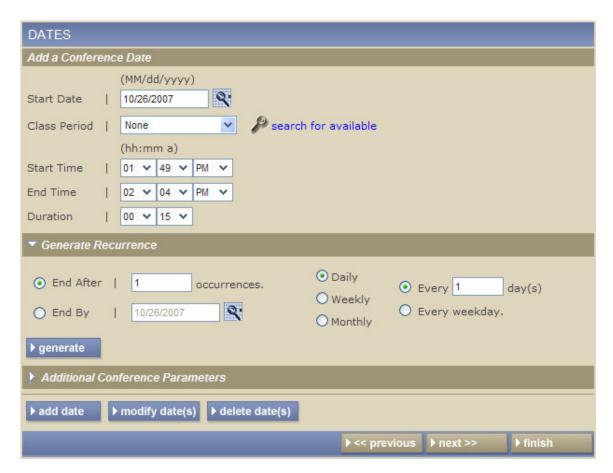
Click on the New Reservation option on the left-hand menu bar.



After clicking the New Reservation option, the following screen will display.



Enter the name of the conference into the Title area and click next.



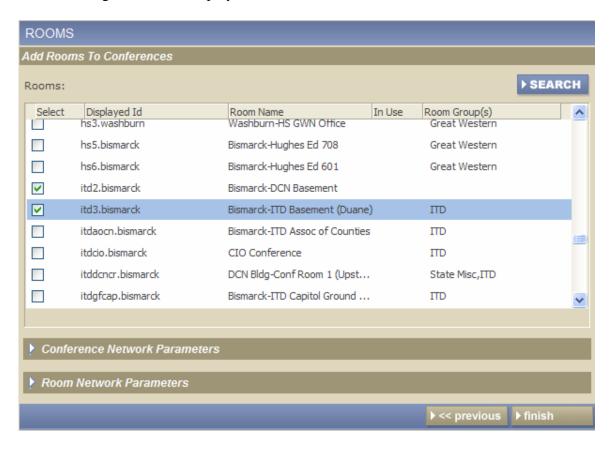
When the next screen displays, you will need to enter the Start Date, Start Time, End Time, and Duration.

Then click Add Date.

*** Note: If this conference is a reoccurring event, then click on the Generate Recurrence option and enter the recurring pattern for the video conference and click Generate. You do not need to click Add Date at this point because the Generate button has already added those dates.

Click Next.

The following screen will display.



Next, put a checkmark beside the two rooms that you wish to participate in the New Reservation point-to-point conference.

Click Finish.



The Reservation Summary page is displayed. Conference status is requested.

Click the floppy disk icon in the upper right-hand corner of the Reservation Summary. When the menu drops down, click Validate.

The validation process will then update the conference status from **Requested** to **Validated** and will also assign a reservation ID and a conference ID number.



Process is complete.

*** **Note:** All point-to-point calls should be tested prior to use to ensure that administrative passwords for endpoints are configured properly within Renovo.

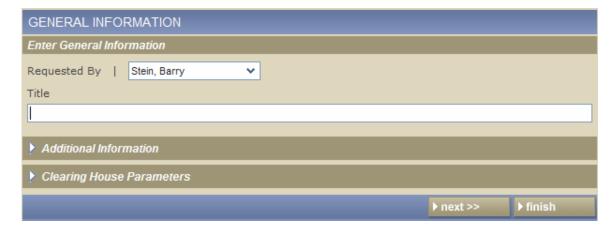
New MCU Reservation

An MCU is a Multi-point Control Unit (also known as a bridge) and is necessary to make a multi-point call which is a call that involves three or more endpoints.

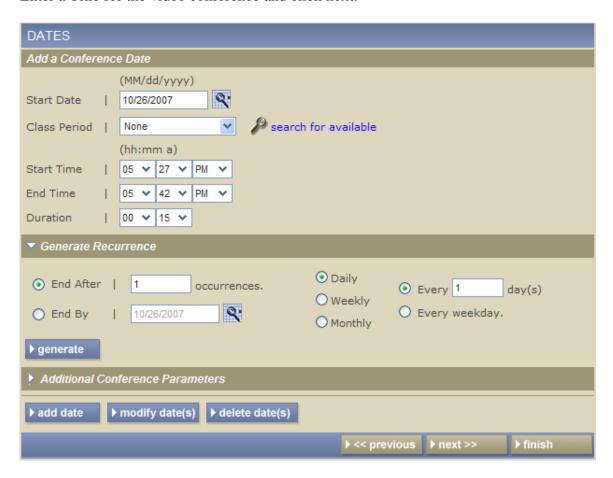
A multi-point call can be scheduled by clicking **New MCU Reservation** on the left-hand menu bar.



After clicking New MCU Reservation, the following screen will display.



Enter a Title for the video conference and click next.



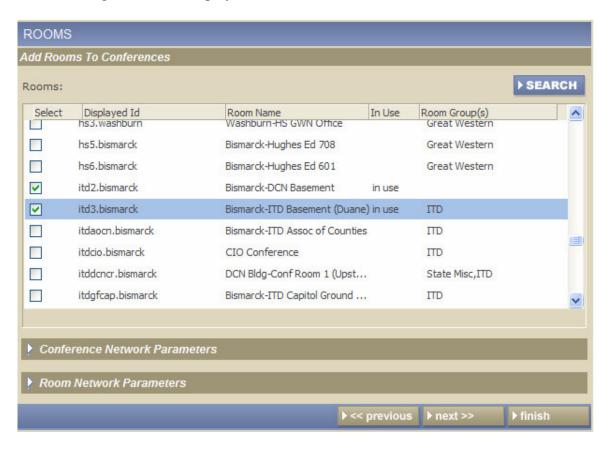
When the next screen displays, you will need to enter the Start Date, Start Time, End Time, and Duration.

Then click Add Date.

*** Note: If this conference is a reoccurring event, then click on the Generate Recurrence option and enter the recurring pattern for the video conference and click Generate. You do not need to click Add Date at this point because the Generate button has already added those dates.

Click Next.

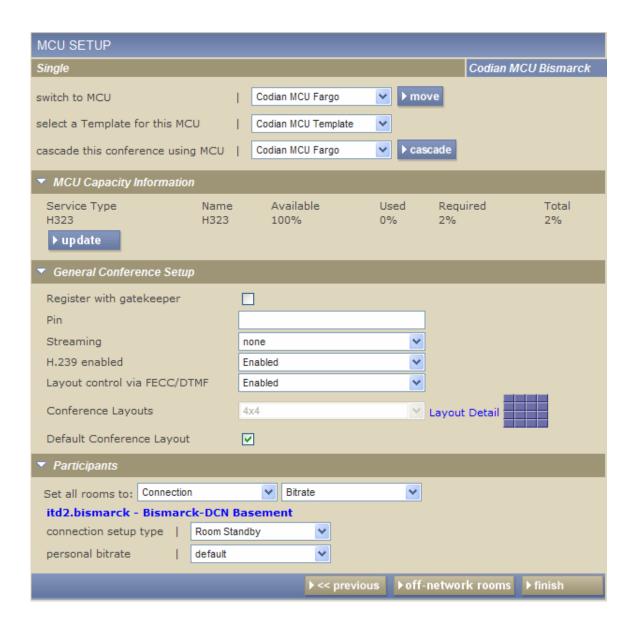
The following screen will display.



Next, put a checkmark beside all of the rooms that you wish to participate in the New MCU Reservation.

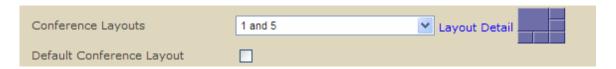
Click Next.

The MCU Setup screen will display next.



To modify the Conference Layout (the way the endpoints will display on the screen), uncheck the **Default Conference Layout** checkbox.

Next, click the drop down menu of **Conference Layouts** and select from the many different options that are available.



Other common Conference Layouts include the following:



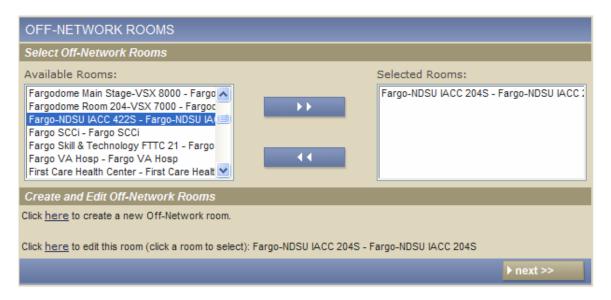
*** Optional After selecting a custom layout option, you may want to add rooms into your conference that are located off of the state network.

Off-Network Rooms

To add off-network rooms into your video conference, click on the off-network rooms button in the lower right-hand corner of the **MCU SETUP** screen.



After clicking on the **off-network rooms** button, the following screen will appear.



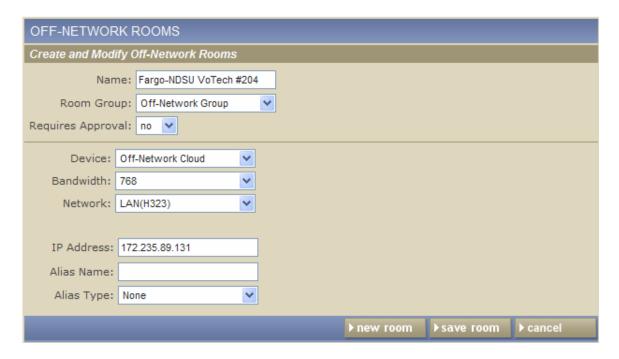
If the off-network room has been previously created, it will appear in the **Available Rooms** box. Highlight the desired room and click the right arrow button

The room will appear in the **Selected Rooms** box and you can now click on Next.

If your desired room does not appear in the Available Rooms box, then a new offnetwork room will have to be created. Click the link to create a new Off-Network room.



The following screen will appear.



Enter a descriptive name, select 768 for Bandwidth, and type in the correct public IP address for the new site.

Click **Save Room**. Then add new room into your conference.

Click Next.

The MCU SETUP screen will now show all internal and external network sites selected to participate in your video conference.



Click Finish.

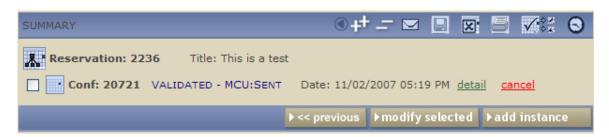
The following **Reservation Summary** screen should now appear.



Click the floppy disk icon and select Validate.



A screen similar to the following will now display showing the conference has been validated and a Reservation and Conference ID number have been assigned.



Process is complete.

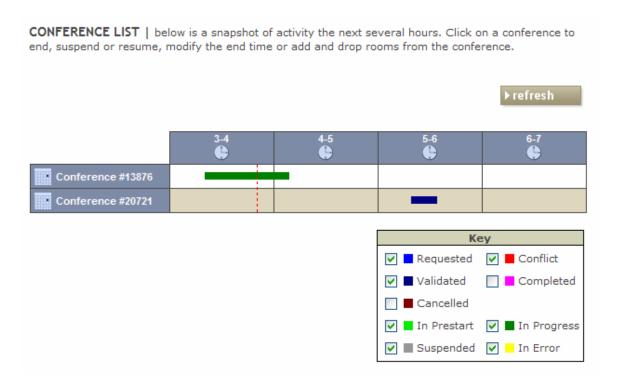
Maintenance Screen

The Maintenance Screen allows the ability to add/drop rooms, extend end time and more while the conference is in progress.

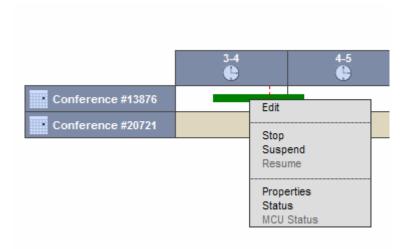
Start by clicking on the Maintenance option in the left-hand menu bar.



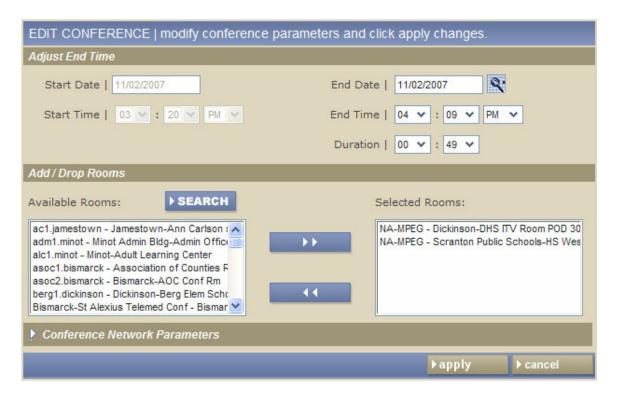
Something similar to the following screen will display.



If you wish to edit the In Progress conference that you have scheduled, click the indicator bar on the Maintenance screen and the following pop-up menu should appear.



Select Edit and the following screen will appear.



At this point you can enter a new end time to extend the duration of your meeting, or you may add or drop rooms from your conference by highlighting the name of the room and either clicking the right (add) or left (drop) arrows depending upon your preference.

Click Apply for changes to take effect.

The Edit option may also be used to Stop a conference that has ended early and there is no need to have the video conference continue.

Searching for Scheduled Video Conferences

To search for a video conference that you have scheduled click on the Load Reservation option on the left-hand menu bar.

Load Reservation



The following screen will appear.



If known, you may type in the Reservation or Conference ID and then click the Load button.

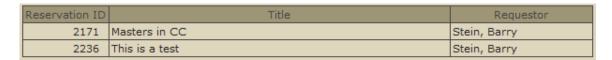
If the Reservation or Conference ID number is not known, you may click on the calendar icons and select an exact date or date range to search from.

If you are the person that scheduled the desired video conference, you may put a check mark in the box beside the option to display your reservations.

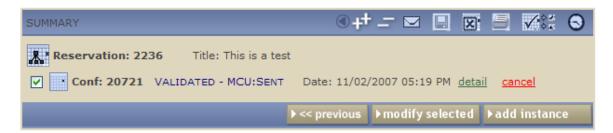


You can then either click Search or enter a particular Date Range to narrow the search.

After clicking Search, a screen similar to the following will appear.



You can now click the Title of the video conference in order to load the reservation for editing.



Put a check mark beside the desired conference that you wish to review/edit and then click Modify Selected.

You may now enter through the scheduling screens and edit the video conference.

Make sure to Validate once again after making changes.

Frequently Asked Questions (FAQ)

- 1. **How do I get a login and password for Renovo?** Please call the Service Desk at 328.4470 or 877.328.4470 and provide your name and agency/consortium information to the technician. As a security precaution, ITD will call the contact person for your agency/consortium to verify that the request is valid and will then process the request and issue the password and login.
- 2. What is a Point-to-Point call and how do I schedule one? A point-to-point call is a call that involves only two endpoints. A point-to-point call is when one video endpoint calls another endpoint. In Renovo, these calls are scheduled using either the AdHoc Conference or the New Reservation features. See pages 5 and 7.
- 3. What is the difference between an AdHoc Conference and a New Reservation? An AdHoc Conference is a point-to-point conference that is launched immediately. A New Reservation is a point-to-point conference that may be scheduled to start in the future. A New Reservation may also be a reoccurring conference as opposed to the AdHoc conference which is a one-time event.
- 4. What is an MCU? An MCU is a Multi-point Control Unit or is also known as a bridge. The MCU is a piece of hardware that allows the ability to schedule multiple endpoints in the same video call.
- 5. What is a Multi-point call and how do I schedule one? A Multi-point call is a call that involves three or more endpoints. A Multi-point call can be scheduled by clicking New MCU Reservation on the left-hand menu bar. See page 10.
- 6. Why do I have to click on Add Date when it's already showing me the right date on the screen? By clicking on Add Date, you are accepting the date shown on the screen and adding it to your reservation. It is a necessary step to finalize the date in your reservation.
- 7. What is Room Approval used for? Room Approval is used to restrict the use of your rooms by an outside consortium or agency without your approval.
- 8. Why do I get the Approval Required message when scheduling conferences? You do not belong to the authorization group that can approve use of the room you have selected. The Renovo software will automatically send an e-mail request to the authorization group on your behalf when you select a room that needs approval.
- 9. **How do I add new rooms to be scheduled?** New rooms can be added by calling the Service desk at 328.4470 or 877.328.4470. A technician will help with your request and enter the data into the system on your behalf. It will be necessary to have the name of the room and IP address ready before calling the Service Desk.

- 10. What is an off-network room and how do I add one? An off-network room is a room that is not in your Favorite Rooms selection in the Edit Preferences screen. An existing or new off-network room can be added to an event while scheduling a conference in the New MCU Reservation function. See page 14.
- 11. How do I cancel a New MCU reservation I notice to be in error before I click Finish to end? Click on any button on the left-hand menu bar and a message will appear that reads "There are unsaved changes in the reservation. Are you sure you want to continue?" Click "Yes".
- 12. How do I cancel an MCU reservation that I have already finished and validated? Use the "Load Reservation" function to search on the event. If known, you can use either the Reservation Number or Conference ID to locate your event.

If those numbers are not known, you can use a specified date range to locate your event or check the "Only display my reservations" box.

Once the Reservation ID is displayed, click anywhere on that line to open the reservation.

Click the red underlined word that reads "<u>cancel</u>" for the particular conference ID that you wish to terminate.

If you click the icon in the upper right-hand corner that looks like the letter "X", you will get the prompt that reads "Do you want to cancel the entire reservation?" Select either Yes or No depending upon your preference.

13. What is the difference between a Requested and a Validated reservation?

A Requested reservation has been entered and saved in Renovo but has not gone thru the final validation step. Renovo's final step is to Validate the reservation in the scheduling system to reserve the necessary resources for the video conference. Video conferences that have been Validated will display as either <u>Validated – MCU: Sent</u> or <u>Validated – MCU: Ready to Send</u>.